

Windows 10 USB Upgrade

In this documentation you will find information about:

- Process of recovering the USB connection if the DS/HE series DSP does not show up in the control software

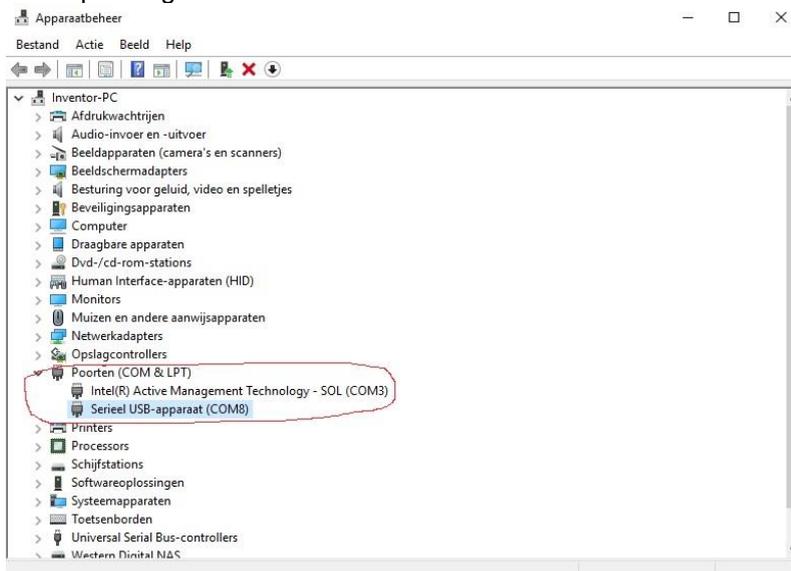


The Stage Control Windows 10 USB upgrade manual guides you through the process of recovering the USB connection if the DS/HE series DSP does not show up in the Stage Control software.

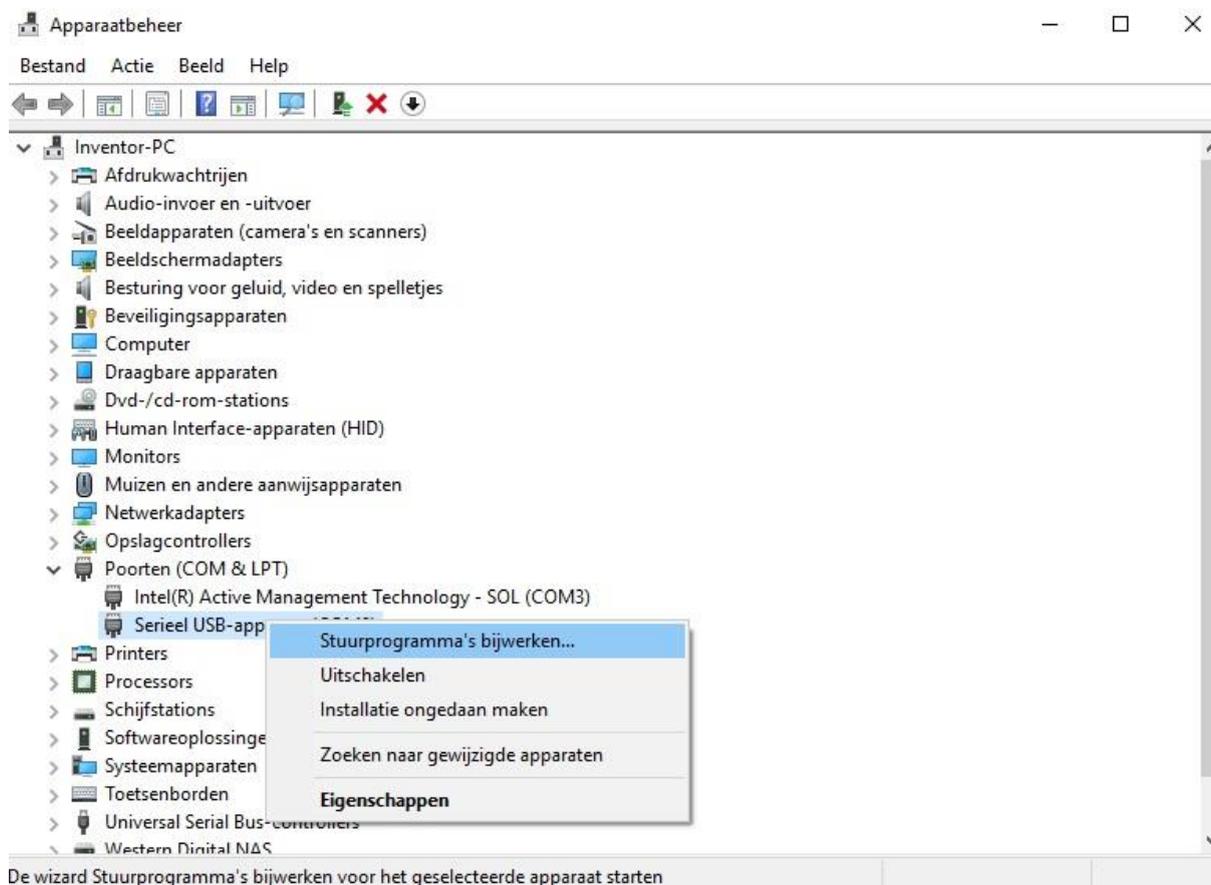
- Simultaneously press the **Windows** and **R** key to Execute to call up the menu. Then type the text `devmgmt.msc` and click **OK**:



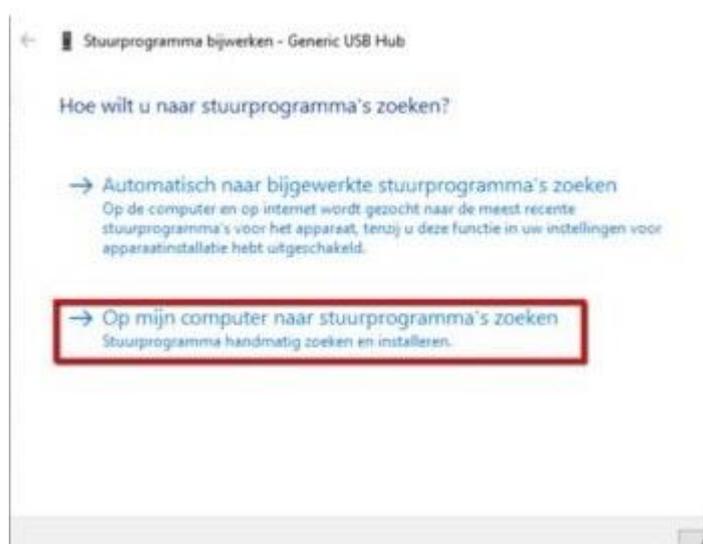
- A new window named management appears. Click on the arrow in front of the ports and right click on the corresponding serial USB device.



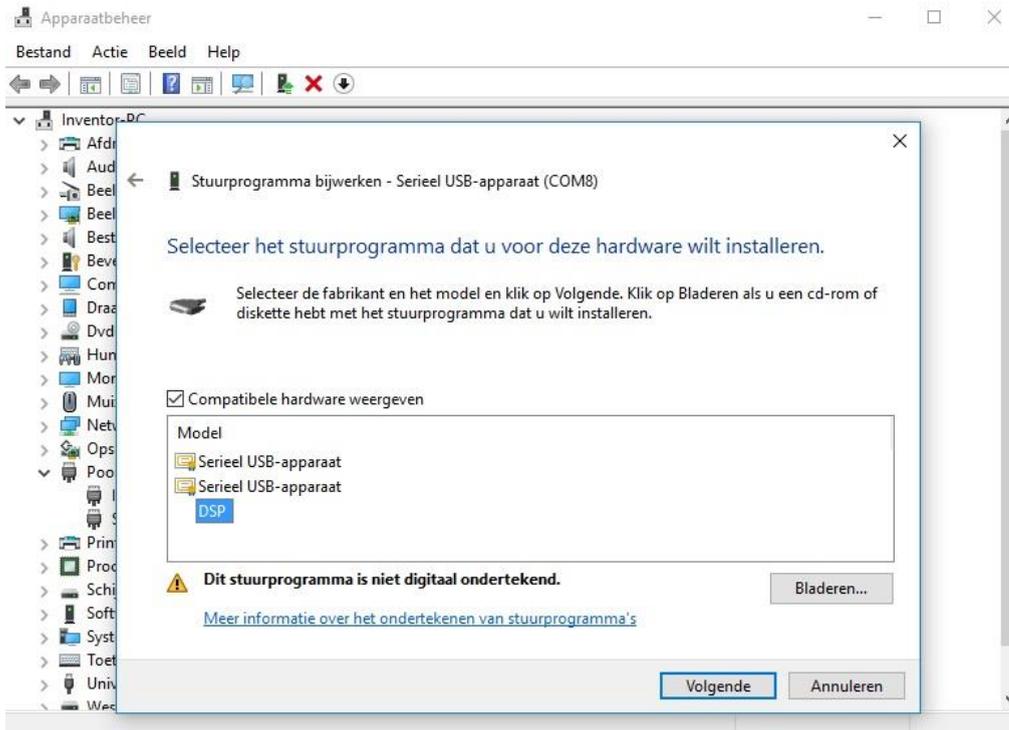
Click at the tab update drivers



- On the next window select: I want to choose a list of device drivers on my computer.



- Select DSP and press next.



- Your DSP USB drivers will be upgraded for working with Windows 10.

Follow these steps for all your connected amplifiers every different Com-port separately.



Stage Accompany bv
 Haven 28
 2984 BR Ridderkerk
 The Netherlands
 Tel: 31 (0)180 426225
 Fax: 31 (0)180 421831
 E-mail: info@StageAccompany.com

Copyright 2013 Stage Accompany bv .
 The information in this document is continually being developed. Whilst every effort has been made to make it as accurate as possible, no warranty of accuracy is made or implied by the makers. Stage accompany shall have neither liability, nor responsibility to any person or entity with the respect to loss or damages in connection with or arising from the information contained in this document

That's How Music Should Sound!