

Ethernet Update Firmware

In this documentation you will find information about:

- Process of recovering the Ethernet connection if the DS/HE series DSP does not show up in the control software



The Stage Control ethernet firmware update manual guides you through the process of recovering the ethernet connection if the DS/HE-series DSP does not show up in the control software. This can be caused by an interface update that went wrong or any other network issue.

This manual assumes that the user is familiar with the basic software functionality.

1. Preparations

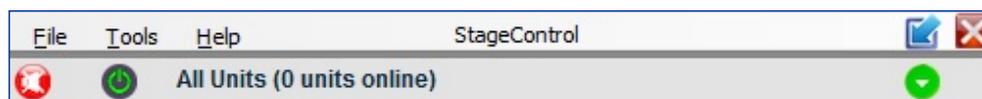
Please use the ethernet connection of the amplifier to connect to the software. We recommend to use a router with a DHCP server to interconnect the computer and the amplifier. It is also possible to use a direct connection or a switch but the setup with a router is the most reliable option (it is also reliable to use a switch that is connected to a router with a DHCP server).

Make sure that only one network interface is active when using our software (disable Wifi or wired network if necessary).

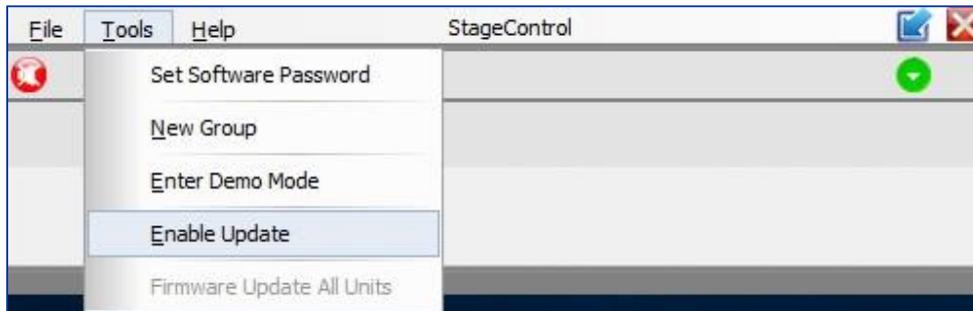
Please do not turn on the amplifier until you will be asked to turn it on.

2. Update the network interface firmware

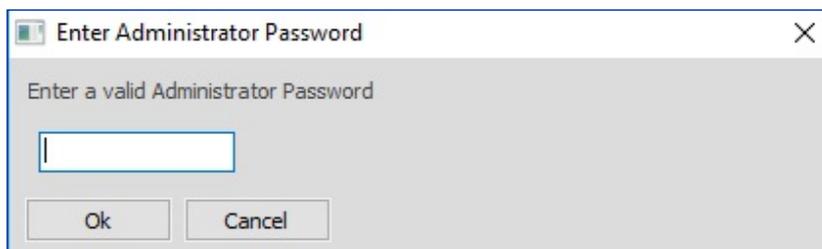
2.1 Open the Stage Control software



2.2 Enable the update (Tools > Enable Update)



2.3 Enter the password for Administrator < Ad_min >



2.4 Turn on the DSP; you should see startup in the software

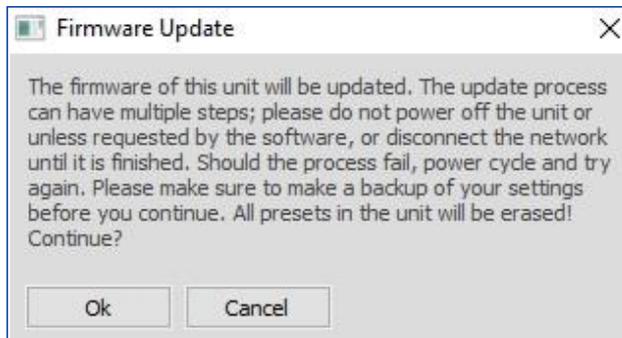


Important note: Startup will only appear for 15 seconds after powering on

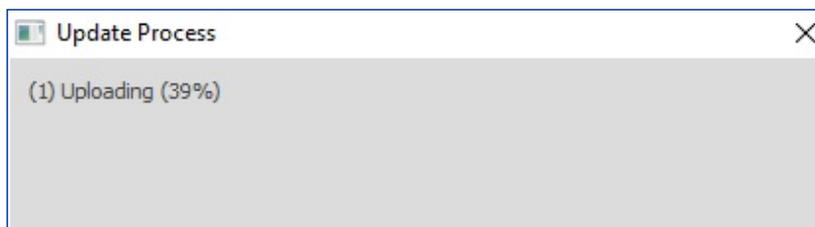
2.5 Click on the orange circle on the right side of the window to start the update



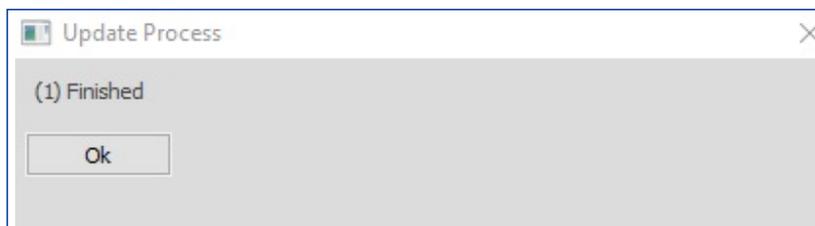
2.6 Confirm warning message



2.7 Wait for the upload process to finish



2.8 Click ok once finished



2.9 Finished

The unit should come back online. You can retry this process again if it should fail. Please turn off the DSP and go back to the first step of this manual.